# *Hotline Information*

This section of the toolkit contains information on how to implement, manage and promote nonpoint source pollution information hotlines. The information includes a Nonpoint Source Pollution Information Hotline manual, examples of existing hotlines and how to promote a hotline.  Here is a list of the materials that are available in print in this section of the toolkit:

| Title | How to Reproduce/Order | CD | Print Suggestions |
|---|---|---|---|
| How to Implement and Manage a Nonpoint Source Pollution Information Hotline | PDF File on CD | Yes | 8.5x11, 24 lb. bright white paper, full color |
| City Of Del Mar Hotline Tracking Form | PDF File on CD | Yes | 8.5x11, 24 lb. bright white paper |
| Hotline Mobilization Guide | PDF File on CD | Yes | 8.5x11, 24 lb. bright white paper |
| Environmental Complaint Hotline | Example of how to promote hotline | No | N/A |
| Litter Hotline Bag | Example of how to promote hotline | No | N/A |
| Litter Hotline Card | Example of how to promote hotline | No | N/A |

# *Website Resources*

**http://www.cityoforlando.net/public_works/stormwater/contact.htm** - City of Orlando has a stormwater hotline to report illicit discharge or ask questions regarding the stormwater utility.

**http://www.broward.org/dni05101.htm** - Broward County Department of Planning and Environmental Protection operates an environmental complaints hotline for reporting various kinds of environmental violations.

**http://www.pinellascounty.org/environment/pagesHTML/waterResources/wr4200. html** - Pinellas County operates a stormwater hotline for citizens to report illicit discharges.